

Measures, Guidelines and Recommendations

Safe Cultural Heritage

We are aware of our responsibility to the country, following the guidelines of the Directorate-General for Health, the Authority for Working Conditions, the Ministry of Culture, the Municipalities, and the Government's rules on crisis management.

With civic responsibility, we want to ensure the necessary safety distance and the possible social closeness, as provided for in the Sanitary Risk Prevention Plan aimed at combating the spread of COVID-19, which was created for this purpose by an Internal Recovery Monitoring Group (GIAR).

Accessing facilities and hygiene and health measures:

1. If you have any symptoms associated with COVID-19, or have been in contact with someone infected, please call the SNS24 line (808 24 24 24) and visit us later.
2. You must wear a mask inside the Interpretation Centre.
3. You must disinfect your hands before entering.
4. When sneezing or coughing, please cover your nose and mouth with a tissue or your forearm.
5. We recommend booking your visit in advance.
6. Only one person per group should go to the reception desk.
7. Only groups with a maximum of 5 people, from the same family, will be allowed inside the Centre.
8. Only 2 groups will be allowed to enter, one at a time.
9. The Centre is closed during lunch break for disinfection (from 1 pm to 2 pm).

Visits:

1. Avoid direct contact with employees.
2. Only 5 people (+ guide/expert) are allowed in each room at the same time.
3. You must disinfect your hands in rooms that involve interactions with technological equipment.
4. You must follow social distancing rules during guided tours.

Other facilities:

1. The cafeteria is closed to the public.
2. Only one person is allowed in the toilets at any given time.